



# HAMILTON PRINCESS

BERMUDA  
HOTEL • BEACH CLUB • MARINA

## RESORT EXPERIENCE FEE FAQ'S



### ***What is the Resort Experience Fee? How much is it?***

Resort Experience Fee is a mandatory fee charged in addition to your daily accommodation rate. Resort Experience Fee is \$16 per person per day.

***I am staying only for ONE night and possibly will not use any of those listed benefits you cover in the Resort Experience Fee.***

### ***Can you exclude the Resort Experience Fee charges from the folio?***

Resort Experience Fee is a mandatory Fee applicable to all reservations without exception.

### ***Is the Resort Experience Fee subject to tax?***

Yes the resort experience fee is subject to a 11.75% tax which totals up to \$17.88.

### ***What does it include?***

- Free exercise classes at Exhale Spa
- Access to The Princess Beach Club & Resort Pools with all amenities such as loungers, pool toys, sunscreen, chilled towels, umbrellas, water and non-motorized watersports
- Jitney Shuttle to The Princess Beach Club
- Two water bottles in each room per day
- Use of the volley ball, tennis & pickleball courts (*booking required*)
- Daily news through Pressreader
- Access to the business center facilities including free printing
- Nightly shoe shine upon request
- High speed internet access across the property & Beach Club
- Complimentary Kids Club (Open July and August).
- Digital Art Tour featuring artworks from some of the great names of modern art: Pablo Picasso, Henri Matisse, René Magritte...
- Complimentary golf bag storage
- Complimentary self-parking
- Local & long distance calls up to 20 minute
- Use of bicycles on a first come first serve basis



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# GRATUITY CHART

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For your convenience, an automatic gratuity is included on your bill as per Room Category.

\$12 per person per day per room

\$13.75 per person per day for Fairmont gold rooms

\$39 per day for junior, one bedroom suites and Fairmont gold suites

\$49 per day for penthouse

\$84.25 per day for two bedroom suites

*Groups and Weddings are subject to different gratuities*

# CANCELLATION POLICY

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Hamilton Princess & Beach Club's cancellation policy is 72 hours prior to the arrival date. Reservations cancelled within the 72 hours of arrival and/or for reservations that fail to show up on their arrival date, will be charged a minimum of 1 night room and tax.

Cancellation, deposit and penalty policies may be more restrictive in the event a promotion is booked - in which case the promotion terms and conditions would apply.

We recommend the purchase of travel insurance to assist in case of unforeseen cancellations. The Hamilton Princess and beach Club cannot be made responsible for cancellations due to family emergencies, health related issues, airline schedule changes or weather conditions.

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